



WE'LL MAKE YOUR NEXT MOVE  
YOUR BEST MOVE



  
— **biddulphs**  
INTERNATIONAL

# OVER 95 YEARS OF MOVING PROFESSIONALISM

As Southern Africa's largest independent international movers, Biddulphs has dedicated four generations of experience and expertise to moving prized possessions and households all over the world for over 95 years. We always handle each move with care, pride, and the utmost professionalism.



## BIDDULPHS PROFESSIONAL AFFILIATIONS AND QUALITY STANDARDS

Besides being affiliated to some of the most professional and prestigious organisations both locally and internationally, Biddulphs is also one of the few South African moving companies which have been granted ISO 9001:2015 accreditation at our main branches.

- **Harmony Relocation Network** This network, of which Biddulphs is a shareholder, consists of over 139 members in 63 countries, across 6 continents.
- **FIDI** - Johannesburg, Durban, Cape Town and Port Elizabeth are members of the prestigious FIDI World-wide Moving Association based in Brussels, which has a world-wide membership.
- **AMOS** Accredited Movers of South Africa
- **SAIMA** South African International Movers Association
- **BAR** The British Association of Removers
- **IAM** International Association of Movers (USA)
- **RFA** Road Freight Association (South Africa)
- **ISO 9001:2015** Domestic and international removals, office moves and storage. Move Management and acquisition.
- **FAIM PLUS** A unique certification which sets the benchmark for quality services in international moving and relocations worldwide.



Membership of these organisations ensures that the highest standards of service are upheld.



## BIG IN SOUTHERN AFRICA, AND THE WORLD

As the largest independent mover in Southern Africa with 14 offices, Biddulphs is big enough to provide professional service on every aspect of your move. And with our extensive network and personal service, you can bank on competitive pricing and quick, stress free moves.

Biddulphs International is a proud Harmony Relocation Network member, a worldwide network of local moving and DSP companies with strong family values and generations of heritage. This ensures seamless and hassle-free international moves.



## PROFESSIONALLY TRAINED PACKERS *For hassle free moves*

At Biddulphs, we take the professional approach to moving so seriously that we have established



our own customised training centre for training packers, porters and loaders. The programme and facility is the first of its kind to have been accredited by the Transport Education and Training Authority in South Africa.

But it doesn't end there. Managerial and operational staff are put through the rigorous University of Johannesburg Road Transport Management Diploma and Degree. This ensures that our customers enjoy the relocation experience they deserve.



## DOMESTIC REMOVALS

*You're paying too much if all you get is transport*

Whether you're moving a flat or large mansion, around the corner or around the country, Biddulphs delivers more than just transport. Pride, professionalism and a large network of branches ensures that Biddulphs provides well supervised service at both the loading point and delivery destination. Everything you own, including VIP's (very important pets) are painstakingly prepared and protected for the move.

For your convenience, a comprehensive moving planner is also available on our website.



### In the care of our consultants

When you choose Biddulphs, you also choose the most experienced consultants that will plan for your peace-of-mind. Every aspect of your move will be discussed with you before the move starts. They will tell you exactly what to do and what to expect, including the range of services offered and what you will pay. There are no hidden costs.



Save up to  
**33%**  
of moving  
**costs**

By moving mid-month or in other off-peak periods, you can reduce the cost of your move considerably. Our rates are up to a third lower in off peak periods than at the end of the month. In fact, you'll be surprised at just how little your Biddulphs move could cost.



# INTERNATIONAL REMOVALS

*A global network on  
6 continents = total  
peace-of-mind*

As SA's leading independent international mover, Biddulphs have a worldwide reputation for being one of the most dependable companies with which to entrust your prized possessions to and from South Africa.

And with our affiliation to Harmony Relocation Network, a global network on 6 continents, that means you're never alone, wherever in the world you may find yourself.



## Customs with confidence

Regulations for the importation of household effects and vehicles vary from country to country. Our consultants will advise you of the procedures and documentation required, both here and at your overseas destination.



## A full menu of moving options

Personal effects and household contents can be shipped by sea, air or land. You can also choose a Full Container Load or Groupage Shipment.

If you choose Full Container Load, you decide when the container is shipped so that you can plan the packing and delivery dates. If it is a direct shipment (with no storage), the container will be loaded at your residence, secured and sealed with a bolt seal and your consignment delivered to your new residence overseas. The Exception to this is where the destination Authorities need to inspect the consignment.

For goods less than a container load, the economical choice is Groupage Shipment or Partload. Here your effects are shipped together with other household shipments which are bound for the same destination.

## Personal immigration service

For your visa, temporary and permanent residence requirements, we recommend the services of an immigration specialist attorney. Biddulphs has a professional relationship with one of the leading immigration attorneys in South Africa. For more information, chat to one of our consultants.





## **SOUTHERN AFRICAN REMOVALS**

*Experience and expertise to make your move safe, secure, hassle free*

Biddulphs have both the knowledge and expertise required to make your Southern African cross border removals absolutely hassle free to destinations including Zimbabwe, Zambia, Botswana, Lesotho, Swaziland, Namibia, Mozambique and Malawi.

### **Experience and expertise mean reduced border hold ups**

With over 95 years of experience and expertise, you will receive all the professional advice you need in regard to customs and immigration requirements. Documentation required for household effects, motor vehicles and other goods is also provided.

### **Representatives in every region**

With our own offices spread throughout the region, we are able to provide any storage or commercial distribution and warehousing services with staff on hand to deal with any problems that may arise.

## **COMMERCIAL DISTRIBUTION**

*Leading retailers rely on our rock solid reputation*

The Biddulphs Group includes an established division with a reputation for reliable commercial distribution and warehousing services.

With a track record of superior service, we guarantee a cost-effective solution for the movement of consumer goods within Southern Africa. The depots are located in Pretoria, Johannesburg, Potchefstroom, Pietermaritzburg, Durban, Port Elizabeth, George, Cape Town and Bloemfontein enable an efficient distribution network. Our experience in handling overborder traffic with branches in Gaborone, Harare, Bulawayo and Gweru is an advantage for companies active in these markets.



### **A fleet to fit your needs**

With a large fleet of over 180 motive units and a variety of types, all sizes and specification of vehicles can be supplied for contract work including custom designed vehicles to suit your requirements.

## OFFICE REMOVALS

*Rely on us to reduce  
downtime and disruption*



With Biddulphs you don't simply move your office, you enjoy a seamless relocation with a minimum of downtime and disruption. Our consultants will advise you on all aspects of the move, provide you with planning schedules, and even sit in on your planning meetings where required. We also provide specially colour coded labels, help in planning the order of moving and give guidance on how to deal with other services such as telephones, IT connections, etc that will be affected by the move.

### Anything and everything

From small offices to multinationals, museums to entire public libraries, we've done it all. And we make it easy. Biddulphs' artisans will also assist, as required, with the dismantling and re-erection of desks, filing systems and shelving. Furniture is placed by us at the new premises in accordance with your layouts. Specialised packing and transport of sophisticated computer systems and safes are also catered for. Where necessary, the move will be undertaken at weekends and public holidays to minimise the loss of productive time.







## STORAGE

*Safe, secure, convenient, cost effective*



### Palletised storage

Many people need to store their household effects for a few weeks or months while they go house hunting in their new town or country. Biddulphs modern palletised and transit store warehouses offer clients a safe, secure, convenient and cost effective storage service.

All our facilities have 24 hour security, alarm systems and regular pest control treatment. All items placed into storage are tracked via an inventory, providing the tightest control.

Because of our branch network of 14 offices, all of which have storage warehouses, we are able to store your goods in a location convenient to yourself so redelivery can be arranged quickly when required.

If required, larger items such as boats, caravans, trailers and motor cars can be catered for.

### Self storage

If you're looking for the ultimate in safe, secure and convenient self storage facilities, Biddulphs has the solution to suit you best.

Round the clock security, clean, well-lit insulated units in various sizes, which are accessible 7 days a week make our self storage units the best choice for contractors, retailers and home owners. Competitive rates and the fact that they are big enough for boats, trailers, cars and caravans, make them all the more attractive.

Biddulphs self storage units are available in Johannesburg, Pretoria, Potchefstroom, and Bloemfontein.



## PACKAGING AND FINE ART

*Everything professionally prepared,  
packaged and protected*

Biddulphs packs and moves antiques and fine art for dealers and customers both nationally and overseas. In fact we have earned the reputation of being the “Go To” company when specialised, high value items are moved. Packing is customised according to the item we are handling and includes specialised wrapping, blanketing, cushioning materials and purpose built crates or cases when required.



## INSURANCE

*Mitigate your risk for peace  
of mind*

Although we are proud of the fact that our professionalism has led to one of the lowest claims rates in the business, we also offer the most affordable insurance cover in the business. Underwritten by a leading insurance company, your peace-of-mind is guaranteed with policies that cover most types of damage in South Africa, neighbouring states, and the world.

### Why not chat to our consultants ?

The fact is that It's always better to be safe than sorry. So don't forget to chat to one of our consultants about our insurance options.



## BBBEE AND BEYOND

Biddulphs is committed to eliminating social inequality and the upliftment of previously disadvantaged individuals. One initiative that the company has taken is to recruit deaf people who are put through a special training programme as packers, porters and loaders.

Another initiative we are proud to have developed is the establishment of a BBBEE company focused purely on recycling. Called Duma Recycling (Pty) Ltd, it is run by a former Biddulphs driver and continues to grow from strength to strength.

### ... and we get the green light on environmental

By practicing the 3R's of environmental waste management, (Reduce, Reuse, Recycle), Biddulphs ensures that our business is conducted with concern for the environment and is committed to minimising any possible adverse impact.







*We take special care of your VIP's  
(very important pets)*

## MOVE PLANNER

*To assist in planning your move, consider the check-list below and take the appropriate action*

### As soon as possible:

- Telephone Biddulphs International and book your removal date
- E-mail your acceptance form (signed quote) and insurance valuation form

### Four weeks before you move:

- Confirm the removal date with us
- Notify the following authorities and services
  - Receiver of Revenue
  - Your insurance companies
  - Your Doctor and / or medical physician
  - The Post office and Telkom
  - Your cell phone company
  - Your credit card companies
  - Your Hire Purchase companies
  - The Electricity department
- Prepare application for marine insurance / all risks insurance

### One week before the move:

- Cancel all newspapers
- Settle your local accounts
- Arrange for someone to look after the children during the move
- Please ensure that you have made arrangements for the payment of your shipment and other incidental costs

### The day before you move:

- Safeguard all firearms, jewellery, money and other valuables, which are not to be packed by us
- Empty your refrigerator and freezer and defrost both. Clean inside with a light bicarbonate of soda solution to prevent mould whilst in storage
- Ensure that all other electrical appliances such as washing machines are prepared for shipment / removal
- Please note that we are not allowed to pack any flammables. Perishables should not be included

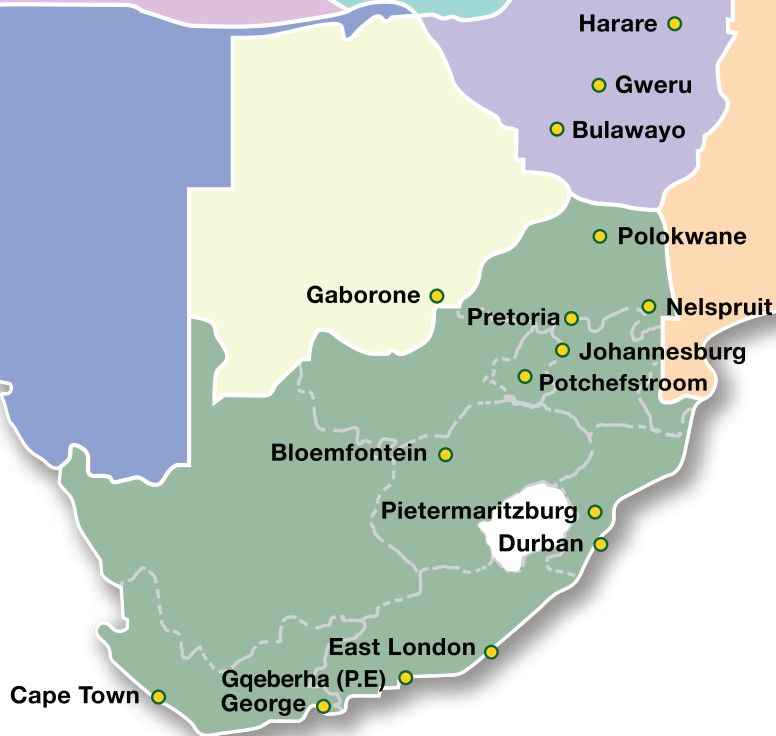
### On the day:

- Take down all curtains and empty all drawers, wardrobes, etc before the Biddulphs International team arrives
- We will pack all china, glassware, books, etc. To save time, assemble all small items for packing in one or two rooms
- Show the Team Leader everything that has to be moved and check that nothing has been left behind
- Relax!!!

### After the move:

- Always advise us of any change of address while your goods are in storage

## BRANCH NETWORK



### Head Office

189 Rooiberg Street, N4 Gateway, Willow Park Manor X65, PRETORIA, 0184

Tel: 012 386 1321 • Email: [headoff@biddulphs.co.za](mailto:headoff@biddulphs.co.za)

For branch contact details see: [www.biddulphs.co.za](http://www.biddulphs.co.za)

